



*Start by doing what's necessary;  
then do what's possible;  
and suddenly you are doing the impossible.*  
-Francis of Assisi

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Like all of you, AIRROC is adapting as quickly as possible in the wake of COVID-19. For AIRROC that means finding the best ways to support our members and the entire legacy community.

**What's Necessary:** When AIRROC was formed 15 years ago, the need was identified for an association to support the insurance industry's runoff sector.

**What's Possible:** In their first meeting, a handful of founding companies determined what was possible and what was achievable – and a structure for AIRROC was built.

**Doing the Impossible:** AIRROC is now thriving and growing beyond what was initially imagined. With the help of a very active and experienced board, supportive corporate partners, member volunteers and participants, we have proven our ability to remain relevant, vibrant and flexible in the face of our rapidly evolving industry.

If the past is any indication, we will continue to act creatively with an eye to many more years of serving you. We have now identified an immediate need: facing increasing COVID-19 concerns, we must postpone events and look at new dates or alternative delivery mechanisms. Stay tuned for updates.

The board and I will apply this innovation and flexibility to identify the best ways to serve the entire legacy industry in both the short and long terms.

Please let me know how we can adapt to support you. Social distancing doesn't mean social isolation. I am only a phone call or an email away. 703.730.2808. [carolyn@airroc.org](mailto:carolyn@airroc.org).

Stay safe.

With Sincere Regards,

Carolyn Fahey  
AIRROC Executive Director