



Following the postponement of Congress until November 2020 and the unprecedented times we find ourselves in where WFH is the new norm, IRLA have decided to roll out this year's survey earlier than planned so that we can gauge the mood of the membership and how the organisation is perceived today. There will still be YPG interviews with the survey going ahead at Congress, but it is felt that collecting and processing the data from the full membership right now will give us a great platform to build the results on.

The primary objective of the survey is for IRLA to obtain a health check on the direction, oversight and delivery of the principles of IRLA in what has become an extremely important resolution based sector of the insurance market.

The secondary objective of having young professionals undertake interviews is to give them exposure to senior members of the market, to share insights and create the relationships through which our leaders of tomorrow will become established helping us towards the innovative legacy opportunities and solutions we will see in the future.

The results from this survey and a limited follow up survey will be collated in advance of Congress in November and a full briefing will be provided during one of the sessions. In future the health check will be communicated through a twice yearly newsletter backed by us undertaking brief market surveys of no more than six questions on a quarterly basis, the first of which will be in August this year. Once we all return to business as usual, we will revert to Congress to undertake a full survey.

Thank you in advance for taking the time (around 10 minutes) to complete the [survey](#), it is incredibly useful for us to have your views as we continue to develop IRLA for the benefit of all our members. Please also do give us your name and where you are based in order that we can follow up with you personally if you would like us to.

We are here to help if you would like to chat through your proposed responses with us - you can catch us here: [david@davidsrooney.co.uk](mailto:david@davidsrooney.co.uk), 07966 161120 or [secretariat@irla-international.com](mailto:secretariat@irla-international.com) - 0203 026 3336 (new office number).

Stay safe and well.

David Rooney & Chris McCrudden  
Survey Advisors