

IRLA Link & Learn Session

Introduction to the London Insurance Market On-line

Your Trainers

Leslie-Ann Giovnilli – IRLA Head of Academy

Leslie-Ann is IRLA's Head of Learning & Development as well as MD of AMS (Outsourcing) Services, both positions have a strong focus on training and communication.

In her 42-year career she has worked in various London Market claims departments, at the three major London brokers (all prior to their current mergers) and headed up the claims team at a German insurer before working in the USA for 2 years. Returning in 1992 Leslie-Ann joined a Lloyd's syndicate - before this became Equitas - as one of the first females to work on a claims box in Lloyd's. Her work from then on has centred on legacy business and after leaving WFUM as Head of Claims/Director in 1999 following the successful outsourcing of the legacy books, she has acted in a consultancy capacity for several London Market entities, in the UK and Europe, working on recoveries, peer reviews, commutations as well as claims practices and processes.

Leslie-Ann is a member of the Chartered Insurance Institute and her current role at IRLA is in developing professional learning and development options for members, with a personal interest in the psychology of group thinking and motives.

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Ed Gooda FCII SIRM– Fenchurch Park

Ed Gooda is an eminent insurance and reinsurance claims specialist with more than 30 years' experience in the international composite insurance markets, Lloyd's of London and the London insurance and reinsurance market. Ed has been employed in Senior Claims Management roles most recently but also has experience as a Senior Loss Adjuster, having worked for a Chartered firm in the UK in the 1990s. He began work as a Consultant in 2018.

Ed has consulted into The Chartered Insurance Institute (CII) in London for 20 years and is an experienced lecturer, in the UK and abroad, as well as author of published works, including the CII Study Text “820 – Advanced Claims”. He has recently qualified as a Specialist of the Institute of Risk Management.

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Steve Hennessey – Head of Claims, Axa Liabilities Managers

Steve Hennessey’s first role was with Jardine Thompson Graham in the non-marine wordings department before expanding his knowledge at Steel Burrill Jones. In 1991 Steve moved to Janson Green, working for the David Foster 1145 Syndicate, which incorporated Syndicates 650, 791 and 1147 where he held a number of positions within the Reinsurance Department and ultimately the Statistical Department, where his love affair with legacy first started. In 2000 he moved to Toa Re Underwriting Management and assumed responsibility for group commutations and the run-off of the Toa Fire & Marine London book, before moving to Novae in 2004, via a brief stint at Aon within their non-marine speciality unit.

In 2007 with Novae holding the dubious title of the largest run-off within Lloyd’s (a distinction they held until 2010), Steve assumed the role of Head of Commutations and saw Novae reduce their casualty treaty exposures by 95% and also reduce internal costs. Before leaving Novae following their acquisition by Axis, Steve played a major role in the transfer of Novae’s 2015 & prior liabilities to Enstar and to date this remains the largest RITC (excluding Equitas) in Lloyd’s history. Now overseeing the Claim & Reinsurance Departments of AXA Liabilities Steve gets to travel a lot and kids himself it is the only reason he doesn’t play 5 a side football anymore.

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Gian Luigi di Franco – YPG Committee

Gian Luigi is a Senior Claims Adjuster at RiverStone Management Ltd, Ipswich

Gian Luigi has 15 years’ experience in the re/insurance legacy market, with expertise in industrial disease claims and has a particular interest in claims strategy. He has served on the YPG Committee since 2019.

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